



# CROSS

~ CARPETS ~



## **Experience** *the Difference!*

More specialised than mainstream flooring outlets, **Cross Carpets specialise in natural flooring solutions**. From our Southport showroom you can discover a range of the most individual and exclusive flooring solutions available!

We work with both **residential** and **commercial** clients to provide flooring that is on time, on budget and the best quality available.

***Come experience the difference today!***

P: 07 5591 2777

[www.crosscarpets.com.au](http://www.crosscarpets.com.au)

4 Brolga Ave, Southport



A **unique third generation business** first established in 1966, Cross Carpets services local, national and international clients from it's central **Gold Coast** location.

We know you want flooring that's **unique and distinctive!**  
That's why we've searched the world for the most  
**exclusive flooring products.**

Creative excellence, innovation and customer service are our strengths. Our partnership approach is unsurpassed. Independently owned and operated, we have the skills and experience to offer the best solution for your flooring needs.

***Come experience the difference today!***







# How to Choose the Right Carpet?

Choosing carpet may feel like a daunting task!  
But Cross Carpets make it easy...just three simple steps...



**BRING** samples from your home & decor, plus floor plans and concept ideas



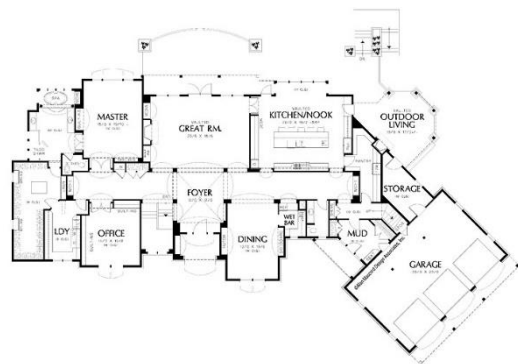
**VISIT** Cross Carpets showroom, 4 Brolga Ave Southport



**BORROW** flooring samples to view them in your own home.  
Remember to check the colour in different rooms & light.

*Come experience the difference today!*

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# Your Questions Answered

## **Why should I choose Cross Carpets?**

We offer you the very best flooring products available, from low-cost budget options to the most exclusive imported ranges. Our years of experience are unsurpassed meaning you'll get the very best job, every time.

## **How is Cross Carpets different?**

The most distinctive, unique and original flooring options are available at Cross Carpets – products and styles that other retailers just can't match. You want different? Cross Carpets is where you'll find it!

## **What makes Cross Carpets the right people for my job?**

You're drawing on 100 years combined experience from the most qualified team in the business. A third generation business, our flooring experts are among the most respected in the business.

## **I want environmentally friendly flooring?**

You've come to the right place! Wool, alpaca, llama and sisal; Cross Carpets specialise in environmentally friendly natural flooring solutions.

## **Is your pricing competitive?**

A reputation built on the experience of three generations, we've developed supplier relationships that earn the BEST BUYING PRICES. Manufacturers compete for our business and we pass those savings onto you.

## **How do you work out the price of my job?**

Our professional staff measure your job, finding the most effective and cost saving installation options. We help you select the right flooring to suit your décor and budget, and have it installed by our experienced installation team. You receive a comprehensive itemised quote that includes every aspect of your job. To order you simply pay a 50% deposit, paying the remainder on the day of installation only once you're 100% happy with the completed work.

## **Do you have any special offers or deals?**

At Cross Carpets you're always guaranteed the very best price and service! If you happen to get a cheaper quote elsewhere bring it in, we guarantee to better it.



# Your Questions Answered

## **How can I save money on my job?**

There's three ways you can reduce the cost of your carpet installation:

1. remove/replace your furniture from the rooms yourself
2. uplift/remove of existing flooring yourself
3. leave all smooth edge in place for new carpet attachment

## **I'm not a designer – what's the secret to choosing the right colour?**

Experience! Bring items to the showroom to match with carpet samples, like a cushion and paint colour. Take home a few samples you like to see the carpet in your own home – check both daytime and night time as the colour can look different.

## **Can I have installation without joins or seams?**

Carpet comes in broadlooms 3.6m wide so joins are often unavoidable. Careful planning by Cross Carpets team ensures the joins are minimal and placed in less obvious locations, so you get a perfect result. Lack of forethought from other retailers can leave you with a disappointing job! Don't take the risk, rely on our experience.



## **Why should I trust Cross Carpets with my job?**

Nothing beats a track record – Cross Carpets have the best in the business! A business driven daily by positive referrals, repeat custom and impeccable service.

## **I've heard wool carpet is hard to care for?**

That's just not true! Wool as a gorgeous natural fibre is easy to clean, naturally stain and soil resistant, hard wearing, retains it's appearance longer than synthetic carpets, is durable and bounces back into shape more readily than synthetic fibres.

## **Will you come to my home to measure?**

Most definitely! The best way to accurately measure and quote your job is in your home. Book a time for our experienced measure team to come to your home.

## **Is Cross Carpets insured & do you have a guarantee?**

Yes, you are in safe hands! Cross Carpets carry current insurances, extend a 12mth quality installation guarantee and convey all manufacturers product warranties.

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